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**NOTE: All listings in this Guide are for informational purposes only and do not represent an endorsement or recommendation of any business or service.**

**Any error or omission should be made known to the Fifth Planning District Commission. All corrections will be made in the next edition of this Guide.**

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## INTRODUCTION

The purpose of this Guide is to offer information to both individuals and businesses on the wide assortment of transportation services available in the Fifth Planning District. The Fifth Planning District is made up of the following localities: Alleghany County, Botetourt County, Clifton Forge, Covington, Craig County, Roanoke City, Roanoke County, Salem, and Vinton. Transportation services covered in this document include:

- **Air Passenger**
- **Air Cargo**
- **National Delivery & Express**
- **Intercity Bus Lines**
- **Rail Passenger and Freight**
- **Freight Trucking**
- **Moving Services**
- **Automotive Towing Services**
- **Vehicle Rental Services**
- **Public Transit**
- **Ridesharing**
- **Taxi and Limousine**
- **Local Courier**
- **Elderly and Disabled**
- **Emergency and Medical**

The transportation system in the Roanoke Valley is also enhanced by an efficient roadway system. Interstate 81 serves the Valley as a major thoroughfare to the northeastern United States, and U.S. Route 460 links the western areas of the State with the Tidewater area. U.S. Route 220 is the major connector to urban areas of North Carolina, while the Blue Ridge Parkway offers a scenic route through the Appalachian Mountains.

The Roanoke Regional Airport, located just south of Interstate 81, is the primary air transportation facility for the Fifth Planning District and for southwestern Virginia. Access to freight rail shipping is excellent in the Fifth Planning District, which is served by Norfolk Southern and CSX railroads. Having recently acquired the former Conrail railroad, these two companies now have much more direct access to northeastern and mid-western markets. Passenger rail service (Amtrak) can be accessed from Clifton Forge. And non-motorized transportation is being facilitated by the designation of bicycle lanes and the increasing construction of off-road paths for bicycles and pedestrians known as “greenways.”

***NOTE: The area code for all phone numbers listed in this booklet is 540 unless otherwise noted. Area codes are only printed next to those phone numbers that require a long distance phone call from the Roanoke Valley. If there are any corrections to this Guide, please contact the Fifth Planning District Commission at 343-4417.***

## Telephone Number Prefixes and Corresponding Areas within the Fifth Planning District

The first three numbers of a telephone number (called the “prefix”) correspond

to an “exchange” within a particular geographic area. The following list of prefixes and their exchanges is provided to help the reader determine generally where the transportation services listed in this guide are located.

<b>Prefix</b>	<b>Area</b>
224, 265, 266, 342, 343, 344, 345, 362, 366, 427, 444, 510, 512, 527, 561, 562, 563, 581, 725, 767, 769, 772, 774, 776, 777, 853, 855, 857, 890, 892, 977, 981, 982, 983, 985, 986, 989	Roanoke and Vinton
254	Buchanan
375, 378, 380, 384, 385, 387, 389	Salem
384	Catawba
473	Fincastle
864	New Castle
862, 863	Clifton Forge
884	Eagle Rock
929	Bent Mountain
962, 965, 969	Covington
992, 966	Troutville, Cloverdale and Daleville

**SECTION I.  
NATIONAL/INTERNATIONAL  
PASSENGER AND FREIGHT SERVICES**

## AIR PASSENGER SERVICES

The following list includes names of commercial airlines that link the Roanoke Regional Airport with over 350 cities across the United States and around the world:

<b>Delta Connection (ASA)</b>	<b>800-282-3424</b>
<b>Delta Connection (Comair)</b>	<b>800-354-9822</b>
<b>Northwest Airlink</b>	<b>800-225-2525</b>
<b>United Express</b>	<b>800-241-6522</b>
<b>USAir</b>	<b>800-428-4322</b>
<b>USAir Express</b>	<b>800-428-4322</b>

The Roanoke Regional Airport is located in north Roanoke City at the I-581 and Hershberger Road interchange (access via Exits 3C or 3E)

## AIR CHARTER SERVICES

Special airline flights and services can be arranged with the following air charter companies:

<b>Executive Air, Inc.</b>	<b>362-9728</b>
<b>Hillman Aviation</b>	<b>362-0711</b>
<b>L C's Flying Service</b>	<b>362-2501</b>
<b>Piedmont Aviation, Inc.</b>	<b>563-4401</b>
<b>Professional Air Service</b>	<b>562-9681</b>
<b>Summit Helicopters, Inc.</b>	<b>992-5500</b>

## AIR CARGO SERVICES (Air Freight and Express Mail)

Area businesses and residents can ship goods and merchandise through the following air transport companies. Several companies offer express delivery, which guarantees delivery within a specified time limit (\* = provides on-site delivery service).

<b>Airborne Express *</b>	<b>800-247-2676</b>
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<b>Atlantic Southeast Airlines</b>	<b>800-638-7333</b>
<b>Comair</b>	<b>800-638-7333</b>
<b>DHL Worldwide Express *</b>	<b>800-225-5345</b>
<b>Federal Express *</b>	<b>800-463-3339</b>
<b>RPS</b>	<b>800-762-3725</b>
<b>United Express</b>	<b>800-822-2746</b>
<b>United Parcel Service *</b>	<b>800-742-5877</b>

## INTERCITY BUS SERVICES

***Greyhound Bus Lines*** **343-5436**

The terminal for Greyhound Bus Lines is located at 26 Salem Avenue, SW (Campbell Court) in Roanoke. With the exception of Hawaii, Greyhound buses travel throughout every state and into Canada. Greyhound also offers package delivery services to en route bus stations.

***The Abbott Newcastle Service*** **343-1133**

Abbott Bus Lines provides bus service one day per week between downtown Roanoke and Newcastle, with one stop in Salem. Service consists of one round trip on the designated day. Fares: \$1.65/one-way trip, \$3.30/round trip.

## CHARTER BUS AND VAN SERVICES

Businesses, schools, churches and other organizations can charter buses and vans for group travel with the following companies:

<b>Abbott Bus Lines, Inc.</b>	<b>343-1133</b>
<b>Great American Vacations</b>	<b>563-1773</b>
<b>Linkous Christian Tours</b>	<b>362-5943</b>
<b>Motorcoach, Inc.</b>	<b>986-2034</b>
<b>Precious Cargo</b>	<b>985-4500</b>
<b>Valley Coach Charters</b>	<b>981-1222</b>

## RAIL PASSENGER SERVICES

***Amtrak*** **800-872-7245**

Amtrak's "Cardinal" passenger train stops at the unmanned passenger station in downtown Clifton Forge on Sundays, Wednesdays and Fridays, providing service to

Washington, D.C. and Chicago. Tickets for this train should be bought through a travel agency. Call the above number for more fare and schedule information.

## RAIL FREIGHT SERVICES

### *Norfolk Southern Corporation*

Norfolk Southern Corporation, through its railway subsidiary, Norfolk Southern Railway, has lines extending over 21,600 miles of road in 22 states, the District of Columbia, and the province of Ontario, Canada. The railway handles thousands of different coal and merchandise commodities. A list of products shipped and each product's N-S contact person appears below.

- Coal: J. W. Fox, Jr., Vice President of Coal Marketing, Norfolk Southern Corporation, 110 Franklin Road, SE, Roanoke, VA 24042-0026, (540) 985-6740, or contact any N-S Coal Marketing Office.
- Merchandise: D. W. Seale, Vice President of Merchandise Marketing, Norfolk Southern Corporation, #3 Commercial Place, Norfolk, Virginia 23510-2191, (757) 629-2730, or any N-S sales office. The web site for Norfolk Southern is [www.nscorp.com](http://www.nscorp.com)

### *CSX Transportation, Inc.*

CSXT and its 34,500 employees provide rail transportation and distribution services over a 22,700 route-mile network in 23 states, the District of Columbia and two Canadian provinces. CSXT is a business unit of CSX Corporation (NYSE: CSX), headquartered in Richmond, VA. CSXT's Internet address is: <http://www.csxt.com>. A list of products shipped and each product's CSXT contact person appear below.

- Coal: R.L. Sharp, Vice President of Coal Sales & Marketing, CSX Transportation, Inc., (904) 359-1993, or any CSXT Coal Marketing Office.
- Merchandise: J. P. Sammon, Senior Vice President, Merchandise Services Group, (904) 359-1450, or contact any CSXT sales office.
- Ø Automotive products: D. R. Hawk, Senior Vice President, Automotive Services Group, (904) 359-1000, or contact any CSXT sales office.
- Intermodal Products: J. G. Evans, Senior Vice President of Intermodal Marketing, (904) 633-1011, or contact any CSXT sales office.

The address for the first three contact persons is: CSX Transportation Inc., 500 Water Street (J120), 15th Floor, Jacksonville, Florida 32202. For intermodal products, the contact address is: CSX Intermodal, Inc., Bellsouth Tower, 20th Floor, 301 W. Bay Street (J720), Jacksonville, Florida 32202.

## TRUCKING SERVICES

Area businesses may choose from the following motor freight companies to ship goods, materials, and equipment for long or short hauls to and from the Fifth Planning District

### *Heavy Hauling*

<b>Akerson Transportation</b>	<b>563-5857</b>
<b>B &amp; S Transportation Service</b>	<b>992-2404</b>
<b>Barton Transportation Services</b>	<b>427-1988</b>
<b>Bayse Transportation Service</b>	<b>389-5421</b>
<b>Brandon Service Center</b>	<b>985-0928</b>
<b>Brown &amp; Son</b>	<b>343-0552</b>
<b>CAT Incorporated</b>	<b>(540) 862-3648</b>
<b>Carolina Freight Carriers Corp.</b>	<b>362-2847</b>
<b>Certified Escort Association</b>	<b>982-0175</b>
<b>Craig Hauling</b>	<b>977-6924</b>
<b>First Team Transportation</b>	<b>427-4511</b>
<b>Goff Hauling</b>	<b>268-5935</b>
<b>GW Transportation</b>	<b>981-1967</b>
<b>Hot-Z Transport Company</b>	<b>774-7106</b>
<b>Hughes Body Shop &amp; Truck Serv.</b>	<b>992-2543</b>
<b>J. T. Young, Inc. (formerly S &amp; P)</b>	<b>389-2967</b>
<b>Johnson Equipment &amp; Materials</b>	<b>890-4269</b>
<b>K &amp; N Hauling</b>	<b>890-4846</b>
<b>Landstar Inway Poole</b>	<b>345-8772</b>
<b>Lawson &amp; Son</b>	<b>985-5959</b>
<b>M &amp; N Transportation</b>	<b>342-5160</b>
<b>Meadows Hauling</b>	<b>344-0855</b>
<b>Montgomery Trucking Co.</b>	<b>389-0836</b>
<b>Preferred Trucking</b>	<b>362-5173</b>
<b>Preston Trucking Co., Inc.</b>	<b>342-3151</b>
<b>Roanoke Truck Transport</b>	<b>342-3395</b>
<b>Ryder Specialty Transport</b>	<b>(540) 862-3000</b>
<b>Security Transport &amp; Delivery</b>	<b>977-5521</b>
<b>Triple D Transportation</b>	<b>981-1967</b>

United Freight Movers	563-2800
Waldron Trucking Co.	389-7101
Weippert Enterprises	(540) 965-8090
Wood's Transportation & Hauling	982-3663

*Liquid or Dry Bulk Shippers*

DSI Transports	343-9324
Highway Transport	389-7484
Martin Transport	342-0759
Montgomery Tank Lines	265-2461
PM Transport	989-1157
WHPT Company	774-9585
Schwerman Trucking	992-5399

*Motor Freight (General Goods)*

ABF Freight System Inc.	366-3666
Akerson Transportation	563-5857
American Freightways	366-0509
Averitt Express	362-7553
BFC Transportation	977-0764
BRT Properties	342-1836
B & S Transportation Service	992-2404
Cardinal Freight Carriers	345-8249
Central Transport	342-3127
Circle W Trucking (formerly HLW)	343-7373
Con-Way Southern Express	563-9404
Consolidated Freightways	344-5536
Direct Express, Inc.	774-8795
Estes Express Lines	345-2469
Ezzell Trucking	344-3330
Fleenor Transport, Inc.	427-3138
Great Coastal Express	366-0822

Greenwood Motor Lines	343-6435
Hatcher Trucking Co., Inc.	345-9833
Howell's Motor Freight Service	966-3200
J & M Intermodal	345-1062
Nationwide Express	981-9003
New Century Delivery & Dist.	387-9675
Old Dominion Freight Lines	343-1580
Overnite Transportation Co.	563-4000
Phoenix Motor Express	344-2623
Preferred Trucking	362-5173
Ready Trucking	776-7695
Riley Trucking Co., Inc.	345-9027
Roadway Express	982-8351
Security Transport & Delivery	977-5521
Southeastern Freight Lines	345-9422
Star Transportation	342-7354
Sundown Express, Inc.	772-0886
USF Red Star	342-7841
Valley Trucking Co.	981-1433
Watkins Motor Lines	380-4686
Wilson Trucking Corp.	345-0975
Winn's Hauling	343-4119
Yellow Freight System, Inc.	982-2255

**MOVING COMPANIES**

The following local and nationwide companies (or their authorized local agents) can be hired to carry out residential, office and/or corporate relocations.

Ace Piano Moving	342-4255
Akers Transfer & Storage	389-3254
Allied Van Lines: (Dunmar Moving Systems, Local Agents)	772-0712
American Red Ball:	800-677-0306

(Knight Moving & Storage, Local Agents)

Atlas Van Lines: 343-4475  
(Pitzer Transfer & Storage, Local Agents)

Campbell M L Transfer 389-9014

Ferguson Moving Systems 366-6683

Heritage Moving & Storage 562-1824

Lawrence Transportation Systems 966-4000

Mayflower Worldwide Moving: 389-3254  
(Akers Transfer & Storage, Local Agents)

North American Van Lines: 345-8151  
(Dehaven Transfer & Storage, Local Agents)

Owens Moving 362-2619

The Packaging Store 772-0999

Premiere Senior Relocation Services 982-5800

Virginia Varsity Transfer 982-2202

Winn's Hauling 343-4119

#### AUTOMOTIVE TOWING SERVICES

ANC Auto Repair (540) 862-7538

A - 1 Towing 381-0937

Al's Towing & Recovery 380-5572

Anderson's Chevron 389-6906

Arrington's Towing 992-3985

Atlas Towing & Recovery 966-5629

Boyd's Auto 387-1067 / 380-4470 (nights)

Brown & Carter 384-6033

Brown & Son 343-0552

Bumpers Automotive & Towing 362-7293

Camper's Towing 387-3511  
(nights, Sundays, holidays) 389-8760

Carter's 389-8608

Child's (540) 862-5694 / 3736

Claude Underwood's Towing 342-4659

Coles Auto Sales 977-6226

Covington Motor Co. (540) 962-3941  
(nights, Sundays, holidays) (540) 962-3255

Coyner Springs Service Center 977-2869

Crossroads Towing 966-2869

David Towing & Recovery 982-1010

Dewey's Towing (540) 962-3255

Donnie's Wrecker Service 989-9579

Ellis Auto Body & Towing 342-6076

Fat Boy's Wrecker Service 342-7041

Forest Park Truck (540) 862-4506

Glenn's Body Shop (540) 863-8156 / 5128

Gunner's Towing & Recovery 344-9304

Hugh's Body & Truck Service 992-2543

Integrity Auto Service & Transport 343-8070

Jeff's Towing Service 387-3260

Jones & Son Garage 345-9622

Lee-Hi Towing & Recovery (540) 463-3478

Luke's Towing & Recovery 427-4434

Maxie Auto Repair & Towing 982-2712

Newcomb's Garage 254-2376

P & B Towing & Recovery 366-6260

Phil's Towing 387-2061

Poor Man's Towing 342-2891

Professional Auto Towing 389-3525

Quesenberry Wrecker 890-3930

R M Towing & Recovery 362-3758

Rebel Towing 345-1302

Red Bird Garage 362-1871

Robert Young's Auto & Truck 982-3809

Ronnie's Wrecker Service (540) 962-9520

Simmon's Repair Shop 254-2194

<b>Simmon's Auto &amp; Body Repair</b>	<b>(540)862-4014</b>
<b>Claude Underwood's</b>	<b>342-4659</b>
<b>Star City Towing</b>	<b>989-5900</b>
<b>Tanglewood Recovery Service</b>	<b>985-0526</b>
<b>Tidy Services</b>	<b>800-296-0168</b>
<b>Tri-City Towing &amp; Auto Repair</b>	<b>342-5347</b>
<b>U-Save Towing</b>	<b>562-4100</b>
<b>Virginia Auto Search &amp; Transport</b>	<b>343-2010</b>
<b>Valley Towing &amp; Storage</b>	<b>345-5499</b>
<b>Vinton Automotive</b>	<b>342-0906 / 855-2605</b>
<b>Westar Towing &amp; Transport</b>	<b>342-9111</b>
<b>Williamson Rd. Towing</b>	<b>366-4616</b>
<b>Wood's Towing &amp; Recovery</b>	<b>982-3663</b>
<b>Young's Keep On Trucking</b>	<b>982-0209</b>

## **SECTION II. LOCAL PASSENGER AND FREIGHT SERVICES**

### **PUBLIC TRANSIT SERVICES**

#### ***Valley Metro***

**982-2222**

Valley Metro is the major mass transportation provider in the Roanoke Metropolitan Area. Bus service operates Monday through Saturday, 5:45 a.m.–8:45 p.m. Buses run every half hour during weekday peak periods (5:45 a.m.–9:15 a.m. and 3:15 p.m.–6:45 p.m.) and every hour during other times. One-way fare is \$1.25 for adults traveling in Roanoke City and the portions of Salem, Vinton and Roanoke County served. Transfers are free for any one-way, continuous trip. Children age five and younger ride free when accompanied by a paying adult passenger. There is a limit of four children per paying adult. Discount fares for senior citizens (65 or older) and disabled adults are 60¢ upon presentation of an Easter Seal, League of Older Americans, or Medicare identification card. Valley Metro also offers monthly, weekly, and discounted passes. For information and schedules, call 982-2222, visit the Campbell Court Transportation Center at 17-19 W. Campbell Avenue, or visit Valley Metro's web site: [www.zip2.com/roanoke/valleymetro](http://www.zip2.com/roanoke/valleymetro)

#### ***The Mountain Express***

**343-1721**

RADAR (Unified Human Services Transportation System, Inc.) operates this public transit service in the Clifton Forge and Covington area from 9:00 AM to 3:30 PM on Mondays, Tuesdays, Thursdays, and Fridays. Fare: 50¢ per one-way trip. For more information contact RADAR. For more information about RADAR and its other services, see Section IV, Elderly and Disabled Services.



## **RIDESHARING SERVICES**

### ***Valley Metro Ridesharing Service* 982-2222**

Valley Metro provides a free ridesharing match and information service to area commuters and helps commuters choose the ridesharing option that best suits their needs, including carpools, vanpools and transit. Participants in the ridesharing service are matched by their travel patterns, origins, and destinations. Valley Metro's Ridesharing Program also offers an outreach service to employers who wish to provide their employees with a variety of commuting options or TDM (Transportation Demand Management) strategies, such as telecommuting, bicycling, walking, or flexible work schedules. The areas served by the ridesharing program include Blacksburg, Smith Mountain Lake, Lynchburg, and many other localities.

## **LOCAL COURIER SERVICES**

Mail, information, or supplies can be delivered locally through the following local courier services:

<b>A-1 Fast Pickup &amp; Delivery</b>	<b>989-3963</b>
<b>A-1 Messenger Service</b>	<b>342-7078</b>
<b>C &amp; M Courier Services</b>	<b>888-390-4794</b>
<b>Clemons Courier Service</b>	<b>362-7020</b>
<b>Corporate Express Delivery</b>	<b>362-3541</b>
<b>Golden Go-Fors</b>	<b>776-7676</b>
<b>Pony Express Courier of Virginia</b>	<b>563-2619</b>
<b>Professional Delivery Service</b>	<b>772-6300</b>
<b>Roanoke Airport Limousine Service</b>	<b>345-7710</b>
<b>Roanoke Bike Messenger &amp; Courier Service</b>	<b>366-0800</b>
<b>Rush Delivery, Inc.</b>	<b>562-3341</b>
<b>Security Transport &amp; Delivery</b>	<b>977-5521</b>
<b>Valley Express Courier</b>	<b>563-2701</b>

## **TAXI AND LIMOUSINE SERVICES**

The following taxi and limousine services are available throughout the area for personal travel, business, or special occasions. Rates for most limousine service vary with trip requested.

***Amrhein's Limousine Service* 989-7100**

Service to any location in Virginia for all types of special occasions and excursions.

### ***Blacksburg Limousine Service* (540) 951-3973**

Provides limousine service between the Roanoke Regional Airport and Blacksburg, Virginia 7 days a week. One-way fares: \$22 for the regularly scheduled trips that run Monday-Friday and Sunday, and \$30 for certain reservations-only trips. All round trip fares for this route are \$40. Van and bus service also available. For schedules and information call the above phone number or visit the company's website at: [www.usit.com/bburglmo](http://www.usit.com/bburglmo)

### ***Cartier Limousine & Airport Transportation* 982-5466**

Provides service 7 days a week, 24 hours a day to all locations, offering both stretch limousine and unmarked sedan service.

### ***Elite Limousine Service* 981-9770**

Service to all locations in Virginia for all types of special occasions and excursions.

### ***Executive Town Car Limousine* 366-4644**

Service to all locations in Virginia for all types of special occasions and excursions.

### ***Graves Taxi* (540) 962-3300 (office) (540) 969-3264 (beeper)**

Primarily serves the Covington and Alleghany County area. Call for rates and service availability.

### ***Lewis Lloyd Taxi Service* (540) 965-4741**

Primarily serves the Alleghany County area. Call for rates and service availability.

### ***Liberty Cab* 344-1776**

Serves Roanoke, Salem and Vinton. Rates are set at \$1.60 for the first 1/7 mile and 30¢ for each additional 1/7 mile.

### ***Northwest Cabs* 342-9415**

Serves the Roanoke Valley. Rates: \$1.60/ first 1/7 mile; 30 cents each additional ½ mile.

### ***Prestige Limousine Service* 342-8049**

Provides sedan, limousine, and van service to Roanoke County and adjacent counties

### ***Roanoke Airport Limousine* 345-7710**

Serves the Roanoke Regional Airport and the Roanoke Valley with limousine, van, and bus service. Regular airport car to the downtown area is \$10 for one passenger and \$1 for each additional passenger. Fare for a single van trip (max. 10 people) is \$25. Stretch limousine rate: \$55/hour. Bus rate (max. 15 people): \$40/hour. Prices may vary for non-downtown area destinations.

### ***Salem Taxi* 389-8131**

Provides taxi service throughout the area 24 hours per day, 7 days per week. Rates within the City of Salem are \$3 for the first mile, \$1.20 for each additional mile. Outside of Salem, the rate is \$1/ mile.

**Virginian Taxicab & Transit** (540) 862-4116  
 (540) 965-2860 (pager)  
 Primarily serves Clifton Forge and Covington from 6:00 a.m.–8:00 p.m. For after-hour service please call the pager number listed above.

**Yellow Cab Company** 345-7711 Provides service to all areas of the Roanoke Valley 24 hours a day, 7 days a week. Rates are set at \$1.60 for the first 1/7 mile and 30¢ for each additional 1/7 mile. Each additional mile is \$1.40.

### SECTION III. VEHICLE RENTAL SERVICES

The names and area office locations of businesses that rent cars, trucks, vans, and motorized recreational vehicles are shown below. Reservations may be made by calling the listed numbers.

**Alleghany Motor Corp.** (Covington)  
 Business Hours (540) 962-2274  
 Night (540) 962-9511

**Avis Car & Truck Rentals**  
 Airport Rd. 366-2436  
 Liberty Rd. 265-2476  
 Brambleton Ave. 989-3700  
 Nationwide Reservations 800-831-2847

**Berglund Outdoors** (Cloverdale) 992-5777, or  
 (travel trailers, fifth wheels, ATV's, water craft) 800-896-8887

**Budget Car & Truck Rentals**  
 Roanoke airport area 362-5608  
 1-Way Truck Reservations 800-4A-TRUCK

**Car Rentals of Roanoke**  
 Shenandoah Ave. 345-7719

**CarTemps USA**  
 Apperson Drive, Salem 375-0675

**Consumer Auto Rentals**  
 Peters Creek Rd. 562-2228

**Dollar Rent A Car**  
 Roanoke airport area 563-8055

**Dressler Motors**, Covington (540) 962-2291  
 Toll Free 800-551-1172

**Enterprise Rent-A-Car**  
 To rent a vehicle locally 800-736-8222  
 To rent a vehicle outside the area 800-325-8007

**Four Star Rent A Car**  
 Peters Creek Rd. 562-2126

**Hertz Rent A Car**  
 Toll Free Reservations 800-654-3131  
 Roanoke Regional Airport 366-3421

**Highway Motors Idealease Truck Rentals**  
 Hollins Rd. 344-4488 / 366-1400

**Lincoln Mercury Rent-A-Car**  
 E. Main St., Salem 389-8100

**Mount Joy RV** (Buchanan) 254-2360  
 Toll Free 800-868-6859

**NAFF Auto Rentals**  
 Melrose Ave. 986-0432

**National Car Rental**  
 Roanoke airport area 563-5050

**Penske Truck Rental**  
 Roanoke (Orange Ave.) 344-9089  
 Salem (Rowan St.) 387-4501  
 Toll Free 800-222-0277

**16th Street Motors**  
 Orange Ave. 342-9662

**R-M Leasing**  
 N. Hollins Rd. area 366-8824

**Rollins Truck Rental**  
 Salem-Midland Rd. 389-5028

**Ryder Truck Rentals**  
 Toll free, 24 hrs./day 800-GO-RYDER  
 Roanoke (Cave Spring) 772-0782  
 Roanoke (Peters Creek Rd) 562-0586  
 Roanoke (Dale Ave) 345-4727  
 Roanoke (general) 344-6560  
 Salem (4th St) 375-3939  
 National website: www.yellowtruck.com

***U-Haul Truck and Van Rentals***

Blue Ridge area	<b>977-2475</b>
Clifton Forge	<b>(540) 862-3006</b>
Covington	<b>(540) 965-8961</b>
Roanoke (Melrose Ave)	<b>366-2415</b>
Roanoke (Peters Creek Rd)	<b>562-4802</b>
Roanoke (Salem Tpk)	<b>344-3709</b>
Roanoke (Williamson Rd)	<b>563-4981</b>
Salem (W. Main St.)	<b>387-2013</b>

***U-Save Auto Rental*** (Peters Creek Rd) **562-4100**

***Woodson Pontiac*** (Williamson Rd) **366-8888**

**SECTION IV.  
ELDERLY AND DISABLED SERVICES**

The following are specialized transportation services are provided to supplement the travel needs of the elderly and the disabled.

**GENERAL SERVICES**

***CORTRAN (County of Roanoke Transportation)*** **343-1721**

CORTRAN is a contract service with RADAR which provides transportation for Roanoke County residents who are sixty years of age and over or mentally or physically disabled as defined by the Americans with Disabilities Act, or ADA (service is available to the general public within the non-urbanized area of the Roanoke County only). Specially equipped lift vehicles are available for disabled patrons. This demand-responsive, curb-to-curb service is provided to any location within the Roanoke Valley area for a one-way fee of \$3.50.

CORTRAN service is available Monday through Friday from 7:00 a.m. to 6:00 p.m. Reservations for service must be made 24 hours to 14 days in advance by calling RADAR between 8:00 a.m. and 5:00 p.m., Monday through Friday. Patrons must schedule return trips when making their initial reservations. The latest pickup that can be scheduled is 5:30 p.m. There is no guarantee that CORTRAN service will be available at the requested time.

Clients must pay either by cash (exact change required) or pre-purchased ticket. Tickets can be purchased in advance by calling 772-2006. Escorts are allowed to ride free to provide assistance. Trip cancellations require at least one-hour notice in advance of the trip to avoid the \$3.50 fee. CORTRAN service is not provided on days when Roanoke County Schools are closed. If service is closed for any other reason, announcements area made on local radio and TV stations.

***P C Transport, Inc.*** **486-2105 (pager)**

PC Transport is a for-profit corporation that provides demand-responsive transportation specifically designed for wheelchair-limited individuals. The company's service area is unlimited. Rates vary depending upon the trip in question. Interested parties are advised to call the company's pager number listed above.

***RADAR*** **343-1721**

RADAR (*Unified Human Services Transportation System, Inc.*) is a non-profit corporation which contracts with social service agencies, governments, and other private organizations to provide transit services primarily in the Roanoke Valley area. RADAR contracts to provide both the VM-STAR service for Valley Metro, the CORTRAN service for Roanoke County, and the Mountain Express public transit service in the Clifton Forge and Covington area. RADAR's goal is to provide safe,

efficient, and quality service to those unable to provide their own transportation and those in need of specialized transportation.

**VM - STAR**

**For certification, please call: 982-2222**

**To schedule a ride, please call: 343-1721**

VM-STAR (Valley Metro-Specialized Transit-Arranged Rides) is a demand-responsive transportation service for disabled citizens of the City of Roanoke who are unable to take advantage of the normal transit system. The one-way trip fare for VM-STAR is \$2.50. Persons desiring VM-STAR service must be certified in advance by Valley Metro. Reservations for VM-STAR must be made 24 hours to 14 days in advance of the actual trip. All VM-STAR reservations are guaranteed. For VM-STAR reservations, call 343-1721.

**CLIENT-ORIENTED AGENCIES**

***Alleghany County Parks and Recreation* (540) 965-1622**

Provides limited transportation for elderly Alleghany County residents (age 60 and over) from home to various senior citizen activity sites.

***Botetourt County Dept. of Public Facilities & Programs* 473-8326**

Provides limited transportation for elderly Botetourt County residents (age 55 and over) from home to the Roanoke Valley for shopping, medical appointments and other errands, senior citizens activities, and occasional day trips to outlying localities. Transportation is provided to each Botetourt County locality twice a month. While there is no fare charged, donations are accepted.

***City of Clifton Forge Senior Citizens Department* (540) 863-2521**

Provides limited transportation for elderly Clifton Forge residents (age 60 and over) from home to various senior citizen activity sites.

***City of Covington Senior Citizens Center* (540) 965-6363**

Provides limited transportation for elderly Covington residents (age 60 and over) from home to medical appointments, shopping centers, and various senior citizen activity sites.

***County of Roanoke Parks and Recreation* 772-7525 (Voice-TTY)**

Provides transportation within Roanoke County, Salem and Vinton to those enrolled in County therapeutic recreational programs. Service is provided to and from the program location at a cost of \$1.00 per round trip.

***City of Roanoke Parks and Recreation Department* 853-1236**

Provides transportation for elderly (ages 50 and over) who are enrolled in City of Roanoke Recreation Department- sponsored trips. This transportation service is provided from a central location; participants are responsible for their own transportation to central location.

***City of Salem Dept. of Parks and Recreation* 375-3054**

Provides limited transportation for elderly Salem residents (age 60 and over) from home to any class or activities at the Salem Senior Center.

***Leukemia Society of America* 800-866-4483**

Provides limited financial assistance for transportation needs of patients affected by leukemia, lymphoma, Hodgkin's disease or myeloma while in active treatment.

***The March of Dimes* 989-8030**

Provides financial assistance (up to \$50 per client per trip) for transportation relating to medical treatment of birth defects.

***Muscular Dystrophy Association (MDA)* 772-3237**

The MDA will reimburse an individual or agency that provides transportation enabling clients to attend the nearest MDA clinic. Please call for information.

***Virginia Dept. of Rehabilitative Services* 776-2740**

Transportation needs are provided and evaluated on an individual needs basis. For more information call the above number.

***Virginia Dept. for the Visually Handicapped* 857-7122 (Voice-TTY)**

Provides eligible customers with limited transportation by utilizing volunteers and available public transportation

**SECTION V.  
EMERGENCY AND MEDICAL  
SERVICES**

## **AMBULANCE SERVICES**

The following companies provide ambulance services for stretcher transport, with either basic or advanced life support. Charges vary according to services.

<i>Alleghany Ambulance Service</i>	<b>(540) 962-6000</b>
<i>Carilion Transportation Service</i>	<b>345-7627 / 345-7628</b>
<i>Lifeline Ambulance Service</i>	<b>389-3143 / 800-476-LIFE (5433)</b>
<i>Republic Ambulance Service</i>	<b>(540) 559-2627</b>
<i>United Ambulance Service</i>	<b>981-0400</b>

## **MEDICAL AIR SERVICES**

The following companies provide in-flight medical services with basic and advanced life support. Services vary from local emergency flights to long distance transport for special medical care or facilities.

<i>AAA Air Ambulance</i>	<b>800-245-9987</b>
<i>Advanced Air Ambulance</i>	<b>800-633-3590</b>
<i>Air Ambulance Aircrafts</i>	<b>800-336-4079</b>
<i>Air Ambulance By Air Response</i>	<b>800-631-6565</b>
<i>AACCM/Air Ambulance By Critical Care</i>	<b>800-426-6557</b>
<i>Life Guard of America</i> (Emergency) (Office)	<b>888-377-7628</b> <b>342-7637</b>